October 14, 2020

Ms. Luly Massaro Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

Re: Docket No. 5074 - Public Utilities Commission's First Set of Data Requests Directed to Verizon Rhode Island

Dear Ms. Massaro:

Enclosed for filing are the responses of Verizon New England Inc. to the Commission's data requests in the above matter.

Please be advised that the response to Request 1-3 contains proprietary and confidential information that should not be included in the public record. A redacted response for the public record is also included.

Thank you for your attention to this matter.

Respectfully submitted,

Olefander Moore

Alexander W. Moore

Enclosures



Verizon New England Inc. d/b/a Verizon

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

Docket No. 5074

Respondent: Christopher Bean

Title: Manager, Regulatory

REQUEST: Rhode Island Public Utilities Commission, Set #1

DATED: November 14, 2020

ITEM: PUC-VZ 1-1 When is the last time the Unlimited 1 party service and/or

Measured 1 party service rates were changed?

REPLY: The last time either rate was changed was April 15, 2006, when

both rates changed.

Verizon New England Inc. d/b/a Verizon

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

Docket No. 5074

Respondent: Christopher Bean Title: Manager, Regulatory

REQUEST: Rhode Island Public Utilities Commission, Set #1

DATED: November 14, 2020

ITEM: PUC-VZ 1-2 Please confirm that Verizon's tariff filing does not propose any

changed to Measured Lifeline service. If the proposed tariff does increase the rate for Measured Lifeline Service, please explain why this is consistent with paragraph D of the Successor Alternative Form of Regulation Plan as approved in

Order No. 18550 and extended by Order No. 19540.

REPLY:

The original tariff filing was not intended to change the rates for measured service paid by Lifeline customers. On October 13, 2020 Verizon filed an amendment to its Tariff Filing Docket 5074. This amendment increases the Verizon funded monthly lifeline discount for measured service by \$1.00, so that customers who subscribe to measured service with the Lifeline discount will not be effected by the proposed \$1.00 rate increase to measured service. A copy of the amended Tariff

filing is attached.

Verizon New England Inc. d/b/a Verizon

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

Docket No. 5074

Respondent: Christopher Bean **Title:** Manager, Regulatory

REQUEST: Rhode Island Public Utilities Commission, Set #1

DATED: November 14, 2020

ITEM: PUC-VZ 1-3

- 1-1. Please provide the total number of Verizon's customers receiving:
 - a. Unlimited 1 party service
 - b. Measured 1 party service
 - c. Measured 1 party service Lifeline

REPLY:

Unlimited 1 party service: ***Confidential***
Confidential customers;

- a. Measured 1 party service: ***Confidential***
 Confidential customers;
- b. Measured 1 party service and Lifeline:

 Confidential

 customers.

 Confidential

6 Bowdoin Square, 9th Floor Boston, MA 02114 857-415-5161 Christopher.e.bean@verizon.com Christopher E Bean Manager State Gov't Relations

DOCKET NO. 5074

October 13, 2020

Ms. Luly Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, an amendment to Verizon's Tariff Filing Docket 5074. This amendment increases the Verizon funded monthly lifeline discount for measured service by \$1.00. As a result of this amendment customers who subscribe to measured service with the lifeline discount will not be effected by the proposed \$1.00 rate increase to measured service. The Tariff and amendment are for effect November 1, 2020, with tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Pages	Original of Pages
M/1	1.1, 14, 15, 16, 17, 57, 60, 62 and 64.1	N/A

With this filing, Verizon Rhode Island ("Verizon RI") proposes the following Residential rate changes:

Increase the monthly rate by \$1.00 for the following:

Unlimited 1 Party

Measured 1 Party

Increase the monthly lifeline state discount for measured services by \$1.00

Increase the monthly rate by \$5.00 for the following Residential Packages:

Local Package

Local Package Extra

Regional Package

Regional Package Extra

Regional Package Unlimited

Regional Essentials

Regional Value

Sincerely,

Manager – State Gov't Relations

cc: Senior Rate Analyst



1.1 Tariff Information and General Regulations

1.1.4	Customer Assistan	ce Programs			
ID	Service Category	Rate Element	Rate	USOC	
	Lifeline	Recurring Reduction – Unlimited 1 Party Rate Group F – consisting of \$4.00 of state support and \$7.25 of additional federal support	11.25		
		Recurring Reduction – Unlimited, all others – consisting of \$4.50 of state support and \$7.25 of additional federal support	11.75		
		Recurring Reduction – Measured – consisting of \$6.31 of state support and \$7.25 of additional federal support	13.56		(l) (l)
	Enhanced Lifeline	Additional Reduction Applied to the Basic Monthly Service Rate – Per month – Per primary residential connection – Note: The enhanced lifeline reduction is that amount combined with the Lifeline reduction so as to arrive at a basic monthly service rate of \$1.00.	See Note		

1.5 Exchange Service

1.5.1	Basic Exchange Serv	ices–Monthly Rates by Exchange Zone			
ID	Service Category	Rate Element	Rate	USOC	
	Residence – Measured 1 Party	All Exchanges/Zones (except West Glocester)	10.17		
		Local Usage Allowance – Minutes – Monthly – Per line	90		
		Local Usage Allowance – Lifeline customers only – Minutes – Monthly – Per line	180		
		Local Usage – Per additional minute	.037		
	Residence – Unlimited 1	Block Island	16.30		
	Party	Bristol	19.62		
		Carolina	16.30		
		Centredale	20.76		
		Coventry	20.65		
		Cumberland Hill	20.76		
		Greenwich	20.65		
		Hope Valley	16.94		
		Jamestown	16.94		
		Little Compton	16.94		
		Narragansett	16.30		
		Newport	16.30		
		North Kingstown	16.94		
		Pascoag	16.30		
		Pawtucket	20.76		
		Portsmouth	16.30		
]	Providence	20.76		
		Scituate	19.62		
		Tiverton	17.26		
]	Warren	19.62		ĺ

Exchange Service 1.5

1.5.1	Basic Exchange Serv	ices–Monthly Rates by Exchange Zone		
ID	Service Category	Rate Element	Rate	USOC
	Residence – Unlimited 1	Warwick	20.65	
	Party	Westerly	16.30	
		West Warwick	20.65	
		Woonsocket	17.26	

1.5 Exchange Service

1.5.2	Basic Exchange Servi	ices-Composite Statewide Monthly Rates	Schedule		
ID	Service Category	Rate Element	Rate	USOC]
	Residence – Measured 1	All Rate Groups	10.17		(1
	Party	Local Usage Allowance – Minutes – Monthly – Per line	90		

1.5 Exchange Service

1.5.2	Basic Exchange Services–Composite Statewide Monthly Rates Schedule				
ID	Service Category	Rate Element	Rate	USOC]
	Residence – Measured 1 Party	Local Usage Allowance – Lifeline customers only – Minutes – Monthly – Per line	180		
	1	Local Usage – Per additional minute	.037		1
	Residence – Unlimited 1	Rate Group A	16.30		
	Party	Rate Group B	16.94		
		Rate Group C	17.26		
]	Rate Group D	19.62		
]	Rate Group E	20.65		
		Rate Group F	20.76		(

1.5.3 Basic Exchange Services–Superseded Services Monthly Rates by Exchange/Zone					
ID	Service Category	Rate Element	Rate	USOC]
	Residence – Unlimited 1				
	Party	West Glocester	16.30		(l

1.15 Service Packages

1.15.1		June 16, 2012, ValuePack is no longer esidential customers as of June 16, 2012,		
ID	Service Category	Rate Element	Rate	USOC
	ValuePack	Monthly – Per line equipped	25.50	NLRSA

1.15.2	Verizon Local Package Extra sm and Verizon Local Package sm - Effective June 16, 2012, the Verizon Local Package Extra sm and Verizon Local Package sm are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.				
ID	Service Category	Rate Element	Rate	USOC	
	Verizon Local Package Extra sm and	Verizon Local Package sm – Monthly – Per line equipped	55.99		(I)
	Verizon Local Package sm	Verizon Local Package Extra sm – Monthly – Per line equipped	59.99		(I)

1.15.3	Multi-Line Package Bonus Discount - Effective June 16, 2012, Multi-Line Package Bonus Discount is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.			
ID	Service Category	Rate Element	Rate	USOC
	Multi-Line Package Bonus Discount	Discount – Monthly – Per eligible service/package on each line	5%	

1.15.4	Reserved for Future Use
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1.15 Service Packages

1.15.9	Verizon Regional Package Extra sm- Effective June 16, 2012, Verizon Regional Package Extrasm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.				
ID	Service Category	Rate Element	Rate	USOC	
	Verizon Regional Package Extra sm	Monthly – Per line equipped	68.95	PG03A	(I)

1.15.10 Verizon Regional Package sm - Effective June 16, 2012, Verizon Regional Package sm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.					
ID	Service Category	Rate Element	Rate	USOC	
	Verizon Regional Package sm	Monthly – Per line equipped	63.95	PG03E	(I)

1.15.11 Verizon Regional Package Unlimited sm- Effective June 16, 2012, Verizon Regional Package Unlimitedsm is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.					
ID	Service Category	Rate Element	Rate	USOC	
	Verizon Regional Package Unlimited sm	Monthly - Per line equipped	59.00	PGO4R	(I)

1.15 Service Packages

1.15.13 Reserved for Future Use

1.15.13A Reserved for Future Use

1.15.14 Regional Essentials					
ID	Service Category	Rate Element	Rate	USOC	
	Regional Essentials	Monthly – Per line equipped	53.04		
	Regional Essentials - Bundle Discount I (Limited to customers of record prior to April 17, 2011)	Monthly – Bundle Discount I – Subscriber prior to November 15, 2008 – Verizon On-line Broadband (Up to 3.0 Mbps package)	12.00		
		Monthly – Bundle Discount I – Subscriber between November 15, 2008, and January 16, 2010, Verizon On-line Broadband (Up to 1.0 Mbps, or Up to 3.0 Mbps, or Up to 7.1 Mbps, or Up to 15.1 Mbps packages)	16.00		
		Monthly – Bundle Discount I – Subscriber between January 17, 2010, and April 16, 2011, Verizon On-line Broadband (Up to 1.0 Mbps, or Up to 3.0 Mbps, or Up to 7.1 Mbps, or Up to 15.1 Mbps packages)	21.00		
		Monthly – Bundle Discount I – Subscriber between November 15, 2008, and January 16, 2010 – Verizon On-line Broadband (Up to 3.0 Mbps or Up to 7.1 Mbps packages) – Renewal	12.00		
		Monthly – Bundle Discount I – Subscriber between January 17, 2010, and April 17, 2011 – Verizon On-line Broadband (Up to 3.0 Mbps or Up to 7.1 Mbps packages) – Renewal	17.00		

1.15 Service Packages

1.15.14 Regional Essentials					
	Regional Essentials Voice Discount	Monthly – Voice Discount – Renewal – Subscribers who are past the initial term of this offer and had a qualifying service package - Regional Essentials combined with a qualifying unlimited long distance calling plan. Note: Qualifying packages are identified in Part A, Section 15, Paragraph 15.13.2.H.	0.00		

1.15.1	1.15.15 Regional Value					
ID	Service Category	Rate Element	Rate	USOC		
	Regional Value	Monthly – Per line equipped	51.04		(l)	
		Monthly – Voice Discount – Initial Term - Subscribers who are on the initial term of this offer – Regional Value - 12-month term	31.05			
		Monthly – Voice Discount – 12-month term – Renewal Subscribers who are past the initial term of this offer	20.05			